



Position: Part Time Event Staff
Facility Name: BMO Harris Bank Center and Coronado Performing Arts Center
Location: Rockford, IL

POSITION: Part Time Event Staff
DEPARTMENT: Guest and Security Services
REPORTS TO: Manager of Guest and Security Services
FLSA STATUS: Non-Exempt

Summary

SMG, the leader in privately managed public assembly facilities has immediate openings for Part Time Event Staff at the BMO Harris Bank Center and Coronado Performing Arts Center in Rockford, IL. Under direction of the Manager of Guest and Security Services, the Part Time Event Staff member's primary responsibilities include the following functions in accordance with SMG policies.

Essential Duties and Responsibilities

- Provide the primary level of guest assistance in the seating area
- Required to have a thorough knowledge of building policies, procedures and event requirements
- Provide access control, crowd management and ensure the venue is safe for guests
- Operate the elevator with professionalism and courtesy
- Maintain restricted and barricaded areas for security purposes
- Assist entering patrons into the facility and scan all tickets for events
- Assist entering patrons into parking areas and collect admission

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and/or Experience

- High school diploma
- Must be 18 years of age

Skills and Abilities

- Ability to understand and follow instructions
- Ability to work with minimum supervision and understand verbal and written instructions
- Must be friendly and personable with excellent customer service skills
- Must be a team player and work well with others
- Ability to work flexible hours including days, nights, weekends and holidays based on the event schedule

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with infirmities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to move around the facility; to stand for long hours during events; talk and hear. This position may require work inside or outside of the building, as needed by events.

Note

The essential responsibilities of this position are described under the headings above. They may be subject to change at any time due to reasonable accommodation or other reasons. Also, this document in no way states or implies that these are the only duties to be performed by the employee occupying this position.

To Apply

External-

<https://recruiting.adp.com/srccar/public/RTI.home?c=1152751&d=ExternalCareerSite&r=5000427569206#/>

Internal- <https://recruiting.adp.com/srccar/nghome.guid?c=1152751&d=InternalCareerSite&r=5000427569206#/>

Recruiter – Lakin Eckhardt
BMO Harris Bank Center
300 Elm Street
Rockford, IL 61101

Applicants that need reasonable accommodations to complete the application process may contact 815-489-8237.

SMG is an Equal Opportunity/Affirmative Action employer, and encourages Women, Minorities, Individuals with Disabilities, and protected Veterans to apply. VEVRAA Federal Contractor.