



Position- Sales Facilitator
Facility Name- BMO Harris Bank Center
Location- Rockford, IL

POSITION: Sales Facilitator
DEPARTMENT: Ticket Sales
REPORTS TO: Director of Sales
FLSA STATUS: Non-Exempt

Summary

SMG, the leader in privately managed public assembly facilities, has an excellent and immediate opening for the Sales Facilitator at BMO Harris Bank Center. Under the direction of the Director of Sales, the Sales Facilitator's primary responsibilities include the following functions in accordance with SMG policies.

Essential Duties and Responsibilities

Include the following. Other duties may be assigned.

- Client product deliveries
- Facilitation of all contract elements
- Ticket distribution
- Process ticket requests
- Creation of sales presentations
- Maintenance of contract books
- Customer service needs pertaining to corporate sales and ticketing department
- Assistance to Director of Sales, and GM
- Event Day Support
- Any additional responsibilities assigned by, Director of sales, or GM

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and/or Experience

- Customer service experience
- Bachelor's degree preferred, not required

Skills and Abilities

- Must have good written and oral communication skills
- Neat and professional appearance
- Must have valid driver's license and insurance
- Availability to work nights and weekends for events

Computer Skills

- Proficient in Microsoft Office programs, specifically Microsoft Word and Excel
- Photoshop is a plus

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to move around the facility; to stand for long hours during events; talk and hear. This position may require work inside or outside of the building, as needed by events.

Note

The essential responsibilities of this position are described under the headings above. They may be subject to change at any time due to reasonable accommodation or other reasons. Also, this document in no way states or implies that these are the only duties to be performed by the employee occupying this position.

To Apply

Apply at-

External-

<https://recruiting.adp.com/srccar/public/RTI.home?c=1152751&d=ExternalCareerSite&r=5000395884606#/>

Internal-

<https://recruiting.adp.com/srccar/nghome.guid?c=1152751&d=InternalCareerSite&r=5000395884606#/>

Recruiter- Lakin Eckhardt
BMO Harris Bank Center
300 Elm St.
Rockford, IL 61101

Applicants that need reasonable accommodations to complete the application process may contact 815-489-8237.

SMG is an Equal Opportunity/Affirmative Action employer, and encourages Women, Minorities, Individuals with Disabilities, and protected Veterans to apply. VEVRAA Federal Contractor.